



BAYSIDE
ACADEMY

Dear Parent/Carer

Safeguarding and Pastoral Care Arrangements During School Closure

As a school our priority is always for the safety of the children in our care. As we approach school closure due to government directive, I am writing to explain how we aim to continue supporting our students' welfare. Please share this information with your child.

You will also receive an information sheet (attached) providing details of contacts which can be used to support your children whilst school may be shut. During the current crisis we expect there to be an impact on mental health and the services listed in the attached sheet will be available to help in such cases.

In making these plans we are ensuring that as far as we can, and where there is need, we are supporting those pupils who may need it whilst maintaining robust safeguarding procedures for staff and pupils. Our Safeguarding Leads will continue to keep an overview of all processes and will be in regular contact with pastoral staff to ensure that everything is working correctly and students are being supported.

If you are concerned for the safety of a child:

If you become concerned about a child and their wellbeing you should take the following steps:

If a child is in imminent danger of harm the advice is always to call the emergency services and report your concerns.

If you or your child becomes concerned for another child then please contact:

safeguarding@bayside-academy.co.uk

This email addresses will be monitored throughout school hours – 8:30 to 15:15 - during term time, Monday to Friday. We will respond to any emails which are sent to it. All contacts made in this way will be assessed by the school safeguarding team and next steps taken accordingly, as if the report was made to us in school.

If your child currently has pastoral support at school:

We will arrange for school pastoral support to be available via the use of the school phone. Pupils will be able to phone in during normal school hours if they require any support. We will have telephone records of calls made to safeguard both pupils and staff. Staff will not communicate with pupils on personal email addresses. If students find conversation difficult, we will look to support using written communication via school email addresses.

I am confident that by employing these steps we will be able to support those pupils who require it and keep our focus on safeguarding children from home during periods of school closure.

Thank you for your support and understanding throughout this period and please rest assured we will do all we can to support your children and guard their safety at all times.

Yours sincerely

Mr Vernon
Principal

Bayside Academy

Sian Thomas, BEd (Hons), CEO - AAT

Alexandra Prout, BA (Hons), Director of Primary Education

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Listed below are organisations that you may find helpful

Childline

Online, On the phone, Anytime

<https://www.childline.org.uk/> 0800 11 11

Young minds

Fighting for young people's mental health

<https://youngminds.org.uk/> 020 7089 5050

Contact

For families with disabled children

<https://contact.org.uk/> 0808 808 3555

Family Lives

We build better family lives together

<https://www.familylives.org.uk/> 0808 800 2222

Barnardo's

Every child has a right to a safe childhood

<https://www.barnardos.org.uk/>

Kidscape

Help with bullying

<https://www.kidscape.org.uk/> 020 7823 5430

Papyrus

Prevention of young suicide

<https://papyrus-uk.org/> 0800 068 4141

Samaritans

Providing emotional support to anyone in emotional distress

<https://www.samaritans.org/> 116 123 jo@samaritans.org (response time:24 hours)

Kooth

Free, Safe and anonymous online support for young people

<https://kooth.com/>

[Chat Health](#)

Chat Health is a confidential text messaging service that enables children and young people (aged 11-19) to contact their local public health nursing (school nursing) team

07480 635511

[Number 18](#)

Providing confidential information and advice for young people aged 12 to 19

Email info@upinpoole.co.uk 01202 262291

[CAMHS](#)

For children and young people's emotional health and wellbeing

<https://camhsdorset.org/> 01202 584600

[FID \(Family Information Directory\)](#)

Helping families to find local childcare, services and activities

<https://www.fid.bcpccouncil.gov.uk/kb5/poole/fis/home.page> 01202 261999

[Social Services](#)

A wide range of information, services and support in the area of children and young people's social services

01202 735046 out of hours social care 01202 657279

[EHAP \(Early Help Assessment and Plan\)](#)

Accessing the right help at the right time for children and young people

01202 262626

[NSPCC Mental health:](#)

Advice if you're struggling with your mental health.

<https://www.nspcc.org.uk/keeping-children-safe/childrens-mental-health/>